

5. SUPPORT AND RECOGNITION

5.1 Support

Mohill Family Support Centre CLG endeavors to provide the support necessary to encourage and empower volunteers to make a meaningful contribution and gain significant benefits from their voluntary work. Support forms part of the regular supervision sessions and gives volunteers a safe setting in which to express themselves, let off steam and discuss how they feel about volunteering. The Centre Coordinator will always try to be available to volunteers who require support in other areas that are affecting their performance.

5.2 Recognition

Volunteers provide a unique service to Mohill Family Support Centre CLG, the benefits of which are difficult to quantify. It is essential that their efforts are recognised and rewarded. Centre staff is responsible for thanking all volunteers informally on a regular basis for the valuable contribution that they make to the Centre. The Coordinator is responsible for ensuring that more formalised recognition takes place at key times.

5.3 Expenses

Volunteers give their time and skills free of charge, so it is essential that the Centre offers to reimburse any out-of-pocket expenses they may incur in the course of undertaking voluntary work for the Centre. The costs of volunteering should never be allowed to discourage those on low incomes. Current rates and procedures for claiming expenses are agreed by the Voluntary Board of Directors and publicised to all volunteers.

5.4 Insurance

Insurance is provided by Mohill Family Support Centre CLG to cover all volunteers working on behalf and at the direction of the Centre.

5.5 Personal and vocational development

Volunteers are encouraged to develop their skills while involved with Mohill Family Support Centre CLG and are assisted into assuming additional and greater responsibilities over time, if they desire this.

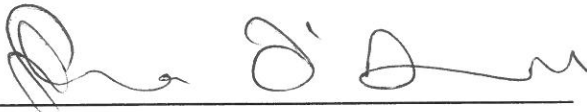
6. MONITORING AND EVALUATION

6.1 Centre Volunteer Involvement

Mohill Family Support Centre CLG monitors and evaluates volunteer involvement in the Centre on a regular basis and seeks to make ongoing improvements.

6.2 Feedback

Constructive feedback on this document is always welcome. It must be given to the Centre Coordinator who will ensure that it is considered fully.

Signed by the Chairperson: 

Date: 4/4/18

Signed by Committee Member: 

Date: 4-4-18